Accessibility Information

Guests with Disabilities

The Cary Theater (The Cary) is committed to making its programs and the facility accessible to people of all abilities.

Access

The Cary has a Main Level and an Upper Lobby Level. All levels are accessible by elevator. Rooms on all levels, including the theater, are also accessible to patrons who use wheelchairs. Our facility also features ADA-approved signage, handrails and automatic door openers on public exterior doors.

Drop off & Parking

Patrons with limited mobility may be dropped off in the Parking Lot between The Cary and Johnson's Jewelers, located on the east side of The Cary. Handicapped parking is located in this lot.

Restrooms

Wheelchair-accessible restrooms and water fountains are located on the main level of The Cary.



Theater Seating

The Cary offers accessible seating in the Mezzanine and Balcony sections of the theater for patrons in wheelchairs, for patrons with mobility needs or for patrons with vision or hearing disabilities. In addition there are also seating options for guests with visual, hearing and

mobility disabilities. If you need assistance purchasing tickets or for related ticket questions please contact our Box Office Manager, Connie DiGrazia, at (919) 481-5190 or connie.digrazia@townofcary.org. For requests Friday-Sunday contact the venue at (919) 462-2051.



Hearing Devices

Our theater features an assisted listening system. Receivers with either headphones or hearing aid compatible induction loops amplify the sound from the stage and may be used from any seat. Please see the House Manager in the lobby before the performance with a

photo ID to check out a free receiver (subject to availability).



Sign Language Interpretation

The Cary can provide sign language interpretation for guests with hearing disabilities. We ask that requests for this service be made 30 days prior to the event. Please contact us for more information on events that offer sign language interpretation.



Audio Described Performances

Audio Description services are provided upon request. Please contact us no later than two months prior to the performance for more information and performance options.



Service Animals

Service animals are welcome inside The Cary and must remain on a leash or in a harness at all times. If you intend to bring a service animal to an event, please notify your ticket representative at the time of purchase so that an aisle seat may be reserved for you.



Large Print & Braille Programs

Large print and Braille programs are available for patrons at many performances. We ask that requests for this service be made 30 days prior to the event.

Scripts

For theatrical performances at The Cary, a copy of the script can be made available upon request one week prior to the performance date. All scripts must be returned to the front desk. Please contact Joy Ennis, joy.ennis@townofcary.org, to request a copy.